

## ABBREVIATION OF SPICESTYLE

**SST:** Order Successfully Create

**CAN:** Order Canceled from Customer

**PAK:** Order Packed from Delhivery Warehouse

**SHP:** Order Ready to Shipped from Delhivery Warehouse

**INT (In Transit):** Package in transit to the local area Delhivery Warehouse

**DIS (Dispatched):** Package has been received and dispatched from Delhivery Warehouse for Delhivery to customer

**PEN (Pending):** Package was dispatched but did not get delivered, possible the customer is not available (refer “instructions” for details). Package is currently at Delhivery Warehouse

**DEL (Delivered):** Package has been successfully delivered

**CRT:** Package return request to the client

**RTO:** Package returned to the Client

**RET:** Successfully update returned package (stock) in Delhivery Warehouse

**OPE (Open):** All new pickup requests or those pending from previous trials in case the customer was not available

**SCH (Scheduled):** All confirmed pickup requests, pending dispatch

**DIP (Dispatched):** Out for Pickup

**PIU (Picked Up):** Package has been picked up from the customer and at Delhivery warehouse

**DTO:** Package has been shipped to the Merchant’s warehouse

**RCN (Canceled):** The request was canceled by the customer pickup was tried but did not happen

**RCD (Closed):** For canceled requests, post confirmation with the customer and the merchant the Pickup request will be marked as Closed, pending no further action